

Presented by Keiro

2022 Caregiver Conference Frequently Asked Questions (FAQs)

What will be the format of this year's conference?

- The 2022 Caregiver Conference will be held virtually through a series of three presentations throughout the month of March (3/8, 3/16, 3/26). View the "<u>Schedule</u>" section on the 2022 Caregiver Conference webpage for more details on the dates, times, and presentation topics.

What do I need to attend this virtual conference?

- To attend the 2022 Caregiver Conference, you will need to register through Keiro's website for each individual session (<u>link here</u>). To view the conference, you will need access to Zoom with a device or computer that can operate Zoom and a good internet connection.

How much will this 2022 Caregiver Conference cost?

- The 2022 Caregiver Conference is free and is supported in part by the Aratani Foundation, sponsors, and support from Our Community.

How do I access the virtual conference?

- Upon registration, you will receive a Zoom Webinar link for the session in your email. Please use that link and/or Zoom Webinar ID to access the webinar. We will also send an email to you the week-of and day-of the webinar.

When should I expect to receive the Caregiver Care Package?

- Attendees who register for the Caregiver Care Package should expect to receive their package around the second week of March. If you do not receive it by then, please email programs@keiro.org.

Where can I register for the professional consultations?

 Opportunities to seek free professional consultations on the phone will become available for attendees after each session. You must register for and attend the corresponding session to signup for a professional consultation. Sign-ups will be available on a first-come, first-served basis, and we cannot guarantee that you will secure an appointment. Attendees are limited to one consultation each for this year's Caregiver Conference.

Will technical support be available?

- Yes, if you have any technical questions, please contact the Programs Team at programs@keiro.org.

For any additional questions, please reach out to our Programs Team at programs@keiro.org.

